

ADDITIONAL HOME MAINTENANCE
SERVICE AVAILABLE

Lawn and Garden Maintenance

Home maintenance refers to assistance with maintenance of service users' gardens and yards to help keep the home in a safe and inhabitable condition.

TYPES OF SERVICES AVAILABLE

- ❖ Lawn mowing
- ❖ Garden maintenance and the removal of rubbish
- ❖ Garden re-design to improve accessibility and to provide ease of maintenance for the service user
- ❖ The conversion of a garden to low maintenance - No beautification carried out
- ❖ General garden tidy up
- ❖ For clients in rural and remote areas service may include yard clearance and other fire safety measures

Office situated at:

89 McMasters Road
WOY WOY 2256
(Cnr of Ross Street)

PO Box 72
WOY WOY 2256

Office attended:

Monday to Friday
8am to 4pm

Phone: (02) 4341 9355
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Central Coast HACC
www.centralcoasthacc.com.au

Peninsula Community Centre
www.pccinc.com.au

*For further information about
community programmes

Carelink 1800 052 222



Home and Community Care
funded project

GOSFORD HOME MODIFICATIONS AND MAINTENANCE

Supporting people from
ATSI and CALD backgrounds



An auspiced project of
Peninsula Community Centre Inc

Home Modifications and Maintenance

What is the aim of the service?

Under the HACC Agreement and HACC Act, monies provided through the HACC Programme are to be directed towards:

Persons living in the community who in the absence of basic maintenance and support services provided within the scope of the programme, are at risk of premature or inappropriate long term residential care.

Who is eligible?

- ❖ Older and frail persons with moderate, severe or profound disabilities, or
- ❖ Younger persons with moderate, severe or profound disabilities, or
- ❖ Carers of those persons, and
- ❖ In all cases you are a home owner, or in certain circumstances, a private renter.

How can the service assist you?

The service specialises in home modifications, maintenance, adjustments and advice on building related matters, but is limited to a cost factor on each occasion. Referral to high level scheme is available.

How long will I have to wait?

Each job that comes in is prioritised. We attend to the urgent and high priorities first. As most of our work is of a high priority, at times we do have a long waiting time.

What will it cost?

On each occasion, every client is assessed individually on their ability to pay for works and advised of the subsidised cost to carry out the necessary work.

What services are available?

Examples of modification or maintenance work include;

- ❖ internal and external ramps
- ❖ external pipe handrails
- ❖ internal grabrails for bathrooms
- ❖ hand held showers
- ❖ necessary repairs to gutters, windows, doors, floors, steps and paths
- ❖ plumbing and minor electrical work
- ❖ removing the hob from shower recess
- ❖ wheelchair access bathrooms
- ❖ chair and bed raise

Consumer Rights

1. The right to respect for their individual human worth, dignity and privacy.
2. The right to be assessed for access to services without discrimination.
3. The right to be informed about available services.
4. The right to choose from available alternatives.
5. The right to pursue any complaint about service provision without retribution.
6. The right to involve an advocate of their choice.

Consumer Responsibilities

As a participant in the HACC Programme, you have a general responsibility for the outcome of your decisions and a particular responsibility to respect service providers, staff, and other consumers and provide a smoke free and safe environment for service delivery.

For more information or clarification on any point, please contact this service provider.